

## Fee Schedule

Effective Date: February 10, 2020



### One-Way FLEX Vehicle Rates

Pay less by opting for Open Plus plan and enjoy even more benefits with a Value plan!

	Open	Open Plus	Value plans
Monthly Subscription fee	\$0	\$5	See "Round-trip vehicle rates"
Vehicle usage fees	<b>45¢</b> per minute \$15/hr or \$50/first day \$35/additional day 100 km included per trip 20¢/km after 100 km	<b>41¢</b> per minute \$14/hr or \$50/first day \$35/additional day 100 km included per trip 20¢/km after 100 km	<b>41¢</b> per minute \$14/hr or \$50/first day \$35/additional day 100 km included per trip 20¢/km after 100 km
30 minutes free blocking time. <sup>1</sup>	✓	✓	In addition to enjoying the advantages listed to the left, your FLEX trips are automatically billed at the round-trip vehicle price of your Value plan if more economical.
20 minutes credit if you are refueling. <sup>2</sup>	✓	✓	
Up to 15 minutes to clear snow. <sup>3</sup>	✓	✓	

A minimum commitment of 12 months is required for plans with a monthly subscription fee.

### Round-trip vehicle rates (available by reservation)

Minimum billable period of 30 minutes for round-trip vehicles / 4 hours if Value plans rates apply for FLEX (see note 4).

	Open	Open Plus	Value	Value Plus	Value Extra
Monthly Subscription fee	\$0	\$5	\$5	\$12.50	\$30
Vehicle usage fees	<b>\$15</b> an hour \$50/first day \$35/additional day 100km included 20¢/km after 100km	<b>\$7.50</b> an hour \$50/first day \$35/additional day 75km included 15¢/km after 75 km	<b>\$3.95</b> an hour \$27.65/day 39¢/km (1 to 50) 15¢/km after 50 km	<b>\$3.55</b> an hour \$24.85/day 35¢/km (1 to 50) 15¢/km after 50 km	<b>\$2.95</b> an hour \$20.65/day 29¢/km (1 to 50) 15¢/km after 50 km
Refundable membership bond*			\$500 Individual Membership \$750 Family Membership	\$500 Individual Membership \$750 Family Membership	\$500 Individual Membership \$750 Family Membership

\* The refundable membership bond is payable only once for life, is non-taxable, and is fully refundable if you leave the service after one year (3 month's notice is required for reimbursement).

### Other fees

- Utility vehicles: 20% surcharge on displayed prices (time + km). The surcharge also applies on Workday rate and Long Distance Rate.
  - Online reservation or modification: free.
  - Reservation or modification by phone: \$1.50 per transaction from 8am to 5pm and \$2.50 in the evenings.
  - Damage Protection Plan: Default \$1 per trip for a \$600 Damage Fee in the event of collision or damage (liable or not).
  - Family membership: \$5/month per additional driver, regardless of the Value plan chosen by the household.
- Damage Protection Plan: Default \$1 per trip for a \$600 Damage Fee in the event of collision or damage (liable or not).
- Taxes not included.

## Perks for Value plans members

	Value	Value Plus	Value Extra
No hourly fee between 1am and 6am.	✓	✓	✓
Access to FLEX vehicles at the round-trip vehicle price of your Value plan if cheaper. <sup>4</sup>	✓	✓	✓
Access to Long Distance rate. <sup>5</sup>	✓	✓	✓
Family Membership available.	✓	✓	✓
Business Membership available.	✓	✓	✓
Quick round-trip preferred rate. <sup>6</sup>		✓	✓
Workday rate. <sup>7</sup>			✓

### <sup>1</sup> 30 minutes free blocking time on FLEX vehicles

Once you've located a FLEX vehicle using our mobile app, you can block it free of charge for up to 30 minutes, giving you time to reach it. You can block the same vehicle one additional time if you do not access it within the first 30 minutes.

### <sup>2</sup> 20 minutes credit if you are refueling a FLEX vehicle

A time credit of 20 minutes will be applied for any trip of an hour or less billed at the FLEX vehicle rate if it costs at least \$20 (taxes included) to fill up the tank.

In the case of a trip of less than 20 minutes, the maximum credit will be equivalent to the length of the trip.

### <sup>3</sup> Up to 15 minutes to clear snow on a FLEX vehicle

During winter, a credit of up to 15 minutes is applied to your trip for snow removal. Your billed trip time will begin when you start driving, or 15 minutes after you unlock the vehicle, whichever comes first.

The snow removal credit is applied regardless of the weather. If you use more than one FLEX vehicle in a day, the credit applies to each vehicle used. If you happen to use the same vehicle again during the day, the credit will only apply once.

The goal of this policy is to give you the best value by only charging you for the time you use the vehicle.

### <sup>4</sup> Access to FLEX vehicles at the round-trip vehicle price of your Value plan if cheaper

This extraordinary perk is exclusive to Value plans members. If cheaper, any trip made with a FLEX vehicle will automatically be charged at the most economical rate (cost of 41¢/min, \$14/hr, etc. compared to the cost of the same trip calculated at the round-trip vehicle price of your Value plan). This comparison will be made no matter the duration of the trip, however a minimum of 4 hours will be charged if round-trip vehicle rates are applied (i.e. \$2.95 x 4 = \$11.80 on Value Extra plan).

Here is an example, using Value Extra plan rates:

- If you use a FLEX car for 2 hours and drive 20km, you will be charged only \$17.60 (\$2.95/hr x 4 + 29¢/km X 20). The regular FLEX rate would have been \$28 (\$14/hr x 2).
- The benefit is even greater if you keep the vehicle longer. For example, for 3 hours/20km, the price for the trip remains \$17.60, versus \$42 (\$14/hr x 3).

Try out your own scenarios and see how much you can save with this advantageous feature of the Value plans.

## 5 Long Distance rate (round-trip vehicles only)

For trips that require traveling a lot of kilometers in a short time or that extend beyond a few days, Communauto offers through all Value plans highly advantageous daily and weekly Long Distance rates. This pricing formula also allows you to take advantage of cheaper prices per kilometer than the regular rate provided in your Value plan. These rates are applied automatically upon completion of the trip. Depending on the total kilometres the best rate offered per plan will be applied.

	First day	Additional days	Per week
Time rate*	\$32.95	\$29.95	\$149.75
First 300 km	17¢/km		
After 300 km	13¢/km	13¢/km	
	Gas and insurance included		

\* A charge of \$10/h applies for each additional hour, the maximum being the cost of an extra day.

Long Distance rates only apply on trips made with Station-Based vehicles. They do not apply to trips made with FLEX vehicles, even if the trip turns out to be charged at Station-Based rates (see “4. Access to FLEX vehicles at the price of Station-Based vehicles when more economical”).

## 6 Quick round-trip preferred rate

Value Plus and Value Extra members automatically enjoy the Open Plus plan rates when calculating the trip price if it works out to be cheaper for them.

For example, if you have to do a quick one hour round trip to drop someone off and drive 40km, this trip would end up costing only \$7.50 instead of \$17.55 (regular Value Plus rate) or \$14.55 (regular Value Extra rate). This perk also applies when using a FLEX vehicle, if the trip ends up being charged at Station-Based rates (see “4. Access to FLEX vehicles at the price of Station-Based vehicles when more economical”).

## 7 Workday rate (round-trip vehicles only)

Use a vehicle for the flat rate of \$26 per day, with 40km included! This great bargain is exclusive to Value Extra plan members and only applies on trips made with Station-Based vehicles. It does not apply to trips made with FLEX vehicles, even if the trip turns out to be charged at Station-Based (see “4. Access to FLEX vehicles at the price of Station-Based vehicles when more economical”).

### Terms

- \$26 per day flat fee.
- 40 km included, 15¢ per additional km.
- Available Monday to Friday only.
- Max. of 10 consecutive hours. If your trip exceeds this period, it will be fully charged at your regular plan rates. An unbilled period from midnight to 6am is included (one more hour than when regular Value Extra rates apply). This means that, for example, you can pick up the car at 5pm and return it the next day at 9am (16 hours later) without incurring any extra costs.

## Damage Protection Plans Options

Damage Fee (per event)*	Cost per driver
\$0	\$5 per month
\$300	\$3.95 per month
\$600	\$1 per trip

\* Liable or not.

All monthly Damage Protection Plan options, except for the default (\$600 Damage Fee for \$1 per trip), are a minimum 12 month commitment. You can avoid these costs by taking advantage of the protection offered by the credit card you use to pay your invoices if it includes collision loss damage insurance. Requires a signed [Damage Protection Plan Waiver](#) (see online for more info). If an insurance claim is processed through your credit card, a \$75 processing fee applies.

## FLEX Unlimited Pass

Plan	Price of the pass
All plans	\$75 per month

### Terms

- The FLEX Unlimited Pass allows you to enjoy unlimited FLEX trips of 30 minutes or less for a whole month for free. Your trips become billable starting on the 31st minute.
- The free period with the FLEX Unlimited Pass applies to the first billable 30 minutes of your trip. You remain eligible for all other credits that may apply when you use a FLEX vehicle: 30 free minutes to get to the vehicle once it has been blocked, credit of up to 15 minutes for snow removal, and 20 free minutes when you fuel up with at least \$20 of gas.
- **Consecutive use of vehicles:** in order to enjoy the 30 free minutes of use, you must allow for a period of 45 minutes between the end of one trip and the beginning of the next. The same period (45 minutes) applies before a vehicle can be re-blocked and/or used by a Co-Member or another authorized driver from the same business membership.
- Unless you have chosen one of the other Damage Protection Plan options (see above), the default amount of one dollar (\$1) per trip applies, to limit your liability to \$600 in the event of damage or collision (at-fault or not).
- The use of a pass may be suspended without the right to credit, refund, or extension of the period of validity, in the event of non-compliance with the terms of the Contract or Rules and Regulations for the use of vehicles (balance overdue, bank withdrawal failure, etc.).